

Managed Maintenance and Support:

REDUCE COST AND INCREASE AVAILABILITY

Managing maintenance contracts and software licensing takes time - time that would be better spent focusing on core competencies and strategic objectives. By consolidating maintenance contracts into one contract with Mainline, our customers obtain savings in vendor contract management costs while receiving higher levels of service.

Many companies are getting caught blind-sighted by vendor software audits. Even the best management intentions fall short, and the results can be very costly. Through Mainline's Managed Maintenance and Support program, your inventory and coverage are tracked, keeping you in the driver's seat.

Mainline's online contract management program provides centralized management, reconciled reporting, summarized billing and online access for all of your hardware and software maintenance support contracts. Ask your Mainline representative for a demonstration of this exciting FREE program.

Managed Maintenance and Support

- Online contract management service for managing maintenance contracts and inventory
- Consolidated contracts for simplified management and billing
- Dedicated contact for managing contracts
- Periodic Reviews to avoid lapses in coverage
- Complete inventory and coverage information via secured online access
- Multiple Vendor contract support from one source
- Reduction in number of invoices
- Service delivery resolution

Achieve Higher Availability when you subscribe to optional billable programs:

- Advise for problem prevention, product optimization and tips & techniques
- Analysis of performance reports and alerts, and advise of PTFs, updates and upgrades
- Analysis and/or update of microcode levels
- How-To and Problem Determination assistance



Advantages of Managed Maintenance and Support

- Save time and reduce cost by consolidating contracts
- US Based, Single Point of Contact
- Higher Level of Service
- Track inventory and coverage
- Online access
- Multiple Vendor Billing from Single Source
- Summarized Billing
- Reconciled Reporting
- Higher Availability Options

To learn more, call us toll-free at 866.490.MAIN(6246) or speak with your Mainline Account Executive.

Mainline Information Systems is a trademark of Mainline Information Systems, Inc. © Mainline Information Systems, 2014
This document contains business information that has been developed and/or compiled by Mainline Information Systems, Inc. The information contained herein is therefore proprietary to Mainline and should not be altered, manipulated, copied, reproduced, or used for any commercial purposes without Mainline's express written permission. All other companies, products, service names, or product names are trademarks, registered trademarks or service marks of their respective owners.