

## Technology Lifecycle Solutions

# Expert Lifecycle Services that Save Time and Resources

Maintain your systems and software at optimal levels with additional offerings to extend and manage your technology's lifecycle.

### TECHNOLOGY LIFECYCLE SOLUTIONS SIMPLIFIED

Mainline's Technology Lifecycle Solutions is a dedicated engineering and services delivery organization focused exclusively on the services and support of our client's systems. We work closely with you to understand your systems and customize a complete solution for your business needs.

### Optimize Hardware and Software Management by Consolidating Multi-Vendor Support, Reducing Risk, and Lowering Costs.

With customized service levels, tools, and partnerships across OEMs and independent providers, we extend the lifecycle of IT assets including hardware and software—ensuring improved performance, reliability, and cost-efficiency that's tailored to your specific needs.



#### Reduce Cost and Increase Availability

Consolidate lifecycle service contracts into one to drive lower vendor management costs and higher levels of service.



#### Extend the Life of IT Assets and Save on Service Costs

Reduce management costs by 50-70% through independent service providers.



#### Discover and Optimize Underused Assets

Identify and remediate underused or unknown assets, uncovering opportunities to optimize costs and make informed decisions on asset value and usage.

# Experience Long-Term Strategic Value Through Proactive, Scalable, and Reliable Technology Management that Address Vital Business Metrics

## Increase Productivity

Customized IT Lifecycle Services

- Consolidated Contract
- Improve system reliability and stability
- Better Productivity
- Long term solution
- Alternative to OEM End of Support

## Manage Risk

Traditional Approach

- 8x5 support to resolve system outages
- Troubleshoot system anomalies
- Call Home Features

## Expand Coverage

Enhanced Service Offerings

- 24/7 Support
- Live Contacts
- Focused Resources
- Proactive, SW Excel

## The Mainline Difference

We provide unmatched expertise and deliver a consultative, outcome-focused approach you can trust.

### Discover

We assess your needs, identify challenges, evaluate vendors, and launch a demo portal with client data.

### Implement

We use Mainline's vendor partnerships to set clear goals, manage projects end-to-end, and ensure success.

### Consolidate and Simplify

Clients trust Mainline to optimize service levels, manage all products, and provide risk-reducing updates on service changes.

### WHAT YOU CAN EXPECT

Consolidate service and support contracts, subscriptions, and SW support with Mainline and receive a Hybrid Support approach based on IT lifecycle requirements that can result in:



#### Experience & Delivery

Over 1,000 contracts executed in 2024 with over 10,000 individual assets



#### Expertise

11 certified engineers/dedicated professionals with over 20 years of experience on average within the practice



Reduced costs on legacy equipment



Reduced response times



Saved time and resources through a global one-stop shop for all IT services contracts



Greater optimized value and longevity of technology assets.



Extended hardware support times

### STRATEGIC PARTNERSHIPS



Learn more about how Mainline Technology Lifecycle Solutions can save you time, resources, and extend the use of your technology investments.

# Mainline®

Visit [mainline.com](https://mainline.com) to learn more.

Call us toll-free at **866.490.MAIN (6246)** or speak with your Mainline Account Executive.