

## Managed Services

# Get Specialized IT Expertise In Managing Complex Systems

**Solving client challenges for over 30 years with tailored, scalable solutions and proactive management - enhancing reliability, security, and efficiency.**

### MANAGED SERVICES SIMPLIFIED

**We expertly manage technology so clients can focus on high-value business priorities.**

Our team specializes in managing enterprise platforms, including Mainframe and IBM Power Systems, as well as virtualized compute, storage, and data infrastructures across hybrid and private cloud environments.

### Optimized Infrastructure and Technology that Delivers Greater Scalability and Cost Efficiency than Independently Sourced, Standalone Solutions

We deliver comprehensive managed services by seamlessly integrating our expertise across modern data center, cybersecurity, and hybrid cloud solutions.



#### Transparency and Proactive Management

Gain full system visibility, prevent disruptions, and drive continuous improvement with proactive, transparent support.



#### Expertise and Familiarity With Client Environments

Tailored solutions ensure seamless integration and minimize disruption risks.



#### Scalability and Cost-Effectiveness

Optimize resources to meet your most pressing demands without overspending.

# Experience Long-Term Strategic Value Through Proactive, Scalable, and Reliable Technology Management that Address Vital Business Metrics

- **Operational Efficiency**

Mainline streamlines IT with automation, optimization, and proactive maintenance, minimizing downtime and enabling strategic focus.

- **Enhanced Security Posture**

Mainline ensures security and reliability with proactive updates and monitoring, keeping systems protected and compliant so CISOs can focus on strategy.

- **Scalability and Flexibility**

Mainline delivers scalable, expert-driven solutions that seamlessly integrate with operations and align infrastructure with business goals.

- **Performance Optimization**

Continuous monitoring optimizes infrastructure for peak performance, responsiveness, and user experience.

- **Cost Management**

Mainline's scalable services and predictable pricing optimize costs without sacrificing quality.

- **Risk Mitigation and Compliance**

Mainline ensures compliance, reduces breach risks, and streamlines audits.

- **Reliability and Uptime**

Mainline's 24/7 monitoring and proactive maintenance ensures uptime and prevents disruptions.

## The Mainline Difference

We Manage Your Environments as if They Were Our Own for Peace of Mind and the Ability to Focus Your Time Transforming Your Business.

- Our specialized expertise fills a critical market gap, ensuring reliable, optimized performance for essential systems.
- With a proven, customized approach, we deliver cost-efficient, scalable solutions that meet immediate needs while driving long-term growth.
- Our holistic approach integrates security, automation, and cross-platform support, providing tailored, value-added solutions.

### WHAT YOU CAN EXPECT



#### Expertise

Unparalleled expertise across Security, Hybrid Cloud and Modern Data Center practices



#### Experience & Delivery

1000+ years of IT expertise on 1000s of systems



Higher service levels (response time, mean time to repair)



Lower risk by increasing visibility and maintaining currency

### STRATEGIC PARTNERSHIPS



Mainline Managed Services can tailor proactive, scalable, and reliable technology management that aligns with your business goals.

# Mainline<sup>®</sup>

Visit [mainline.com](https://mainline.com) to request a Managed Services IT Assessment.

Call us toll-free at **866.490.MAIN (6246)** or speak with your Mainline Account Executive.