Managed Maintenance and Support:
REDUCE COST AND INCREASE AVAILABILITY

By consolidating maintenance contracts with Mainline, our customers obtain savings in vendor contract management costs while receiving higher levels of service.

Through Mainline’s Managed Maintenance and Support program, your multi-vendor inventory and coverage are tracked, keeping you in the driver’s seat. Mainline’s online contract management program, CustomerLink, provides centralized management, reconciled reporting, summarized billing and online access for all of your hardware and software maintenance support contracts. Ask your Mainline representative for a demonstration of this exciting program.

Advantages of Managed Maintenance and Support
- Improved service levels
- Management of multi-vendor support
- Consolidated and coterminous agreements
- Extended term and prepay discounts
- Full term price protection on initial contract inventory and additions
- Refunds for unused support as inventory is removed from use

CustomerLink
Mainline provides maintenance contract and inventory tracking via our client accessible secure online portal, CustomerLink.
- View all assets at a glance
- Plan renewals
- Request changes
- Track inventory by Department or Division
- Add internal machine names
- Full term price protection on initial contract inventory and additions
- Refunds for unused support as inventory is removed from use

Coverage from A to Z
Mainline has relationships with the industries best-in-class service providers today. With those associations, we have established a global solution with the capacity to address nearly all IT equipment manufacturers and models enterprise wide.

To learn more, call us toll-free at 866.490.MAIN(6246) or speak with your Mainline Account Executive.